

HUMBOLDT UTILITIES AUTHORITY

TEXT MESSAGE OPT-IN FORM

Customer Name: _____

Mobile Number Authorized for Text Messages: (_____) _____ - _____

Please initial each type of text message you agree to receive from Humboldt Utilities Authority (HUA). You may select either, both, or neither option.

_____ **ACCOUNT AND SERVICE MESSAGES.** I consent to receive text messages directly from HUA concerning my account, billing or payment, installation or appointments, outages, service updates, and customer support.

_____ **MARKETING AND PROMOTIONAL MESSAGES.** I consent to receive text messages directly from HUA concerning HUA products, service availability, upgrades, promotions, and other offers.

By signing below, I confirm that the mobile number above is mine or that I am authorized to provide consent for that number. My consent is given directly to HUA and applies only to the option(s) I initialed above. Signing up for HUA service, signing HUA's Service Agreement, or providing my mobile number does not by itself constitute consent to receive text messages.

Message frequency varies. Message and data rates may apply. Consent to marketing or promotional messages is not a condition of purchasing any HUA product or service. Reply STOP to opt out at any time or HELP for assistance. HUA and wireless carriers are not liable for delayed or undelivered messages.

HUA does not share, sell, rent, or provide mobile information or messaging-consent data to third parties or affiliates for marketing or promotional purposes. HUA may use service providers solely to operate and support its messaging program.

Privacy Policy: www.humboldtutilities.com/images/uploads/site_files/Humboldt_Utility_Broadband_Privacy_Policy.pdf

Messaging Terms: www.humboldtutilities.com/images/uploads/site_files/Humboldt_Utility_Broadband_Service_Agreement_2026.pdf

Customer Signature: _____

Date: _____

HUA Representative: _____

Received: _____